	Questions	Answers
1	How many processes/departments do you have in PIC?	Approximately 12 Departments and 48 Business Units.
2	How many employees do PIC employee?	Approximately 400 PIC employees.
3	Of these employees, how many employees are computer users?	Approximately 400 PIC employees are computer users.
4	Should the proposal include all the regional office	No, PIC only has one office.
5	How many applications do PIC use?	Approximately 40 applications.
6	Do PIC have a device that conducts Vulnerability Scans (Live Intrusion, Detection and Monitoring)?	A vulnerability scans are not part of the scope for this RFP, they are conducted as a separate exercise.
7	Has PIC Conducted a Penetration Test? Or should we include these in our scope?	Penetration tests are not part of the scope, they are conducted separately.
8	Do you have any other certifications i.e. ISO 9001,	No, PIC does not need these certifications.